

Request for Information (RFI)

Tulsa International Airport (TUL) — Public Safety & Operations Technology Systems

1. Purpose

Tulsa International Airport (TUL) is issuing this Request for Information (RFI) to identify commercially available technology solutions that support public safety operations. TUL is specifically interested in solutions that provide (1) Computer Aided Dispatch (CAD) and (2) Records Management System (RMS) capabilities, including reporting to the FBI's National Incident-Based Reporting System (NIBRS).

Maintenance/work order systems are not anticipated to be part of the same platform as CAD/RMS; however, vendors may describe integration capabilities between separate systems where applicable.

This RFI is for planning and market research purposes only and is not a solicitation.

2. Desired Solution Approach

TUL is seeking solutions that may be delivered as integrated or standalone systems, provided they can effectively share data where appropriate. Vendors should describe available deployment models, including on-premises and hosted solutions, along with associated responsibilities.

Vendors should also provide clear information regarding typical pricing structures and available flexibility.

3. Scope of Capabilities Requested

3.1 Computer-Aided Dispatch (CAD)

- Call intake and event creation from multiple sources
- Incident prioritization, unit assignment, and status tracking
- Time-stamped activity logs for reporting and auditing
- Mobile access for field units
- Search and retrieval of historical incidents
- Configurable workflows, locations, and unit identifiers
- Operational reporting (response times, activity levels)

- Operational dashboards would also be very helpful
- Also, any integrated Artificial Intelligence (AI) programs

3.2 Records Management System (RMS)

- Report writing and case management for incidents and investigations
- Role-based access control and audit tracking
- Records retention and export capabilities
- NIBRS-compliant reporting and submission
- Supervisory review and data validation workflows
- Dashboards and analytical reporting

3.3 Maintenance / Work Order Systems (Informational)

TUL may evaluate maintenance management solutions separately. Vendors may optionally provide information on work order systems and describe how they integrate with CAD or RMS platforms.

4. Integration, Security, and Compliance

Describe system integration capabilities (APIs, interfaces), security controls, CJIS alignment (if applicable), data ownership, and availability (backup/recovery, uptime).

5. Implementation, Training, and Support

Provide implementation approach, estimated timelines, data migration capabilities, configuration options, training programs, and ongoing support model.

6. Vendor Response Requirements

- Company overview and relevant experience
- Solution architecture and modules
- Deployment options
- Integration approach
- At least three references
- Example dashboards or reports

7. Pricing Information

Vendors must provide detailed pricing information, including licensing models, implementation costs, and ongoing support costs. Vendors should also describe typical pricing structures and any available flexibility.

8. Anticipated Schedule

RFI Release: 06/22/2026

Responses Due: 07/13/2026

9. RFI Terms

TUL may use responses to inform future procurement strategies. This RFI does not obligate TUL to issue a solicitation or award a contract.

RFI's should be submitted via email to:

Dan Hansen

Tulsa International Airport Police- Chief of Police- danielhansen@flytulsa.com

Newspaper Notice Ad

PUBLIC NOTICE

Tulsa International Airport (TUL) is seeking information from qualified technology vendors regarding commercially available Computer Aided Dispatch (CAD) and Records Management System (RMS) solutions to support public safety operations, including NIBRS-compliant reporting capabilities. This Request for Information is for planning and market research purposes only and is not a solicitation or offer to award a contract.

RFI Release Date: June 28, 2026

Responses Due: July 05, 2026

Vendors interested in responding should submit information by email to Dan Hansen, Chief of Police, Tulsa International Airport Police, at danielhansen@flytulsa.com.